



WARRANTY

Sky-Tec Partners, Ltd. ("Sky-Tec") warrants its starters to be free from defects in materials and workmanship for a period of two years from the latter of:

1. the date of purchase by the end user (as supported by an invoice copy or similar document), or
2. the date of initial first installation on an aircraft (a copy of the logbook entry showing the installation date req'd).

What **is** covered:

- Factory repair or factory's replacement of any starter Sky-Tec determines has failed under the terms of this warranty if and only if the original starter is sent to Sky-Tec for evaluation.

DO **NOT** PURCHASE A REPLACEMENT STARTER FROM A DEALER. Sky-Tec will not offer warranty credit for replacement starters purchased through a dealer. All warranty claims must be handled directly with Sky-Tec. Labor expenses to remove and replace the starter are **not** covered by this warranty.

Before returning any starter to Sky-Tec for warranty consideration, first consult the Aircraft Troubleshooting Guide supplied (also available online).

To return a starter to Sky-Tec for service, first obtain a return authorization electronically online at www.skytecair.com/obtain_ra.htm. Starters returned to the factory via UPS with a valid Return Authorization number are typically repaired or replaced the same day they are received. Other carriers and/or circumstances may increase turn-around to 1-2 days.

Alternatively, Sky-Tec may offer a warranty exchange program to any customer requiring expedited replacement. The customer will be responsible for purchasing a replacement starter directly from Sky-Tec and returning their original starter directly to Sky-Tec for evaluation. If the starter is found to have failed under the terms of this warranty, appropriate credit will be given to the customer for the value of the starter plus domestic UPS Ground shipping charges. Customers will be responsible for any additional expedited shipping charges. Alternatively, a customer may receive core credit regardless of warrantability of the returned starter.

Sky-Tec makes no warranty as to suitability of its products for the intended application.

WARRANTY DETAILS

What is **not** covered:

- Labor to Remove & Replace the starter;
- Any additional expense(s) including labor, inconvenience, transportation or loss of business due to any starter failure;
- Damage to any other engine or aircraft components;
- Additional costs born by purchases from any third party, agent or distributor besides Sky-Tec to replace any failed starter;
- Damages resulting from a starter being used in any improper application;
- Damages resulting from improper installation. Ring gear/starter mismatches are the sole responsibility of the installing mechanic and/or aircraft owner;
- Starters serviced in the field by removing or replacing any components not specifically instructed, permitted and supplied by Sky-Tec;
- Starters damaged by impact, shock, excessive shaking or other physical abuse (physical evidence: dents to starter components, loose or stripped connection terminals, and bent components not caused by defects in components, design or workmanship);
- Starters determined to have failed by application of *voltage* in excess of amount specified on starter name plate (physical evidence: armature will be splayed and/or exploded due to the forces of over-rotation and the associated centripetal force WITHOUT discoloration of commutator bars or heat warping of brush insulator);
- Starters determined to have failed by application of voltage in excess of cranking *time* specified on the **starter tag** that ships with all starters (physical evidence: copper armature bars discolored to white/purple hues, brush wires are discolored similarly, brush insulator is warped or scorched, smell of burnt metal evident, etc.);
- Starters containing any foreign substance or debris including motor oil, cleaning agents or foreign particles not found in the starter's normal composition (physical evidence: presence of substance within starter causing solenoids or motor brush assemblies to wear prematurely and/or function improperly);
- Starters within specifications that operate normally (i.e. the starter is good). Warranty applies to starters with defects, not good starters. Starter will be returned to customer. If refused, core credit may be given to the customer should the core be determined to be rebuildable at Sky-Tec's sole discretion; or
- Starters determined to have failed by a counter-rotational force caused by the engine's ignition system failing to retard all sparks at or past piston TDC during the cranking period aka "**kickback**" (physical evidence: bent or broken mount, broken or displaced magnets, broken or chipped brush assemblies, broken drive components and/or excessively worn or damaged drive gear teeth). Exceptions: Starters which feature Sky-Tec's exclusive Kickback Protection System (KPS®) which includes NL, HT & ST2 models.